



Learn about HealthCare Partners
Case Management Program and the
benefits available — at no cost to you

Learn about how to get the care you need — when you need it.

HealthCare Partners (HCP) Case Management Team

Our Case Management program is designed to work in partnership with you, your doctor(s), and other health care providers to support you in your ongoing health care needs. We want to make sure that you get the correct level of quality care and services needed and take advantage of the many benefits available to you.

HCP provides this program to you as a **no-cost, value added service**. When you sign up for this program, you will receive one-on-one guidance to help with your day-to-day health care questions and needs.

You will be assigned a Case Manager to work closely with you and your primary care physician. We want to ensure that you receive the most appropriate level of care and services, and that you take full advantage of the benefits available to you through your health plan.

Your Case Manager can:



Teach you about your condition



Guide you in making a treatment plan



Help you get medications and care



Set up referrals and doctor visits



Arrange transportation



Work with all members of your health care team

We look forward to working with you

For questions, please feel free to call our HealthCare Partners' Patient Assistance Line (PAL) 24/7 toll free at 1 (866) 685-8996.