Healthix
Frequently Asked Questions

What can you tell me about Healthix?

Healthix is a non-profit, health information exchange funded by the NYS Department of Health and committed to securely exchanging patient data to improve the quality and efficiency of care. As the largest Public Health Information Exchange in New York State, Healthix provides increased patient mobility and expanded healthcare delivery options.

Formed over 10 years ago, their goal is to improve the quality and efficiency of care by securely exchanging patient data from thousands of providers in the Greater New York area, which includes:

- Lab and radiology results
- Medications
- Allergies
- Diagnoses
- Medical encounters

What is the key role of Healthix in healthcare?

Every day, Healthix Alerts enable providers, care teams, and public health officials to intervene at the point-of-care, facilitate care coordination, and provide and assess key information about patient and client encounters. You will be able to secure access to patient information, wherever and whenever it's needed.

What are the overall benefits of using Healthix?

Benefits include:
- Access patient information from all types of facilities where patients receive care
- Receive alerts for patients with chronic conditions
- Direct Messaging (secure & HIPAA-compliant)
- Provide transition of care documents
- Manage frequent Emergency Department patients
- Maximize your incentives

What geographical areas does Healthix cover?

Healthix captures in-depth data from healthcare organizations throughout New York City, Long Island, and Westchester, reconciling data from over 81.7 million provider Medical Record Numbers to create composite profiles of over 20 million patients. As the largest regional health information organization (RHIO) in New York State, they support over 200 provider organizations, labs and health plans across greater New York.

How is my workflow optimized?

You will be able to obtain a comprehensive view of your patients' health information with access to clinical data from hundreds of Healthix participating healthcare facilities. Workflow is optimized through "single sign-on" access to tHealthix Portal using the patient health record information. Their data supports a variety of clinical benefits, including reduced duplication of tests and services, preventable hospital admissions, informed medical decisions and treatment identification of health risks through analytics.

How does Healthix provide coordinated care?

You will be able to reduce duplicative tests and avoidable hospital re-admissions by accessing diagnostic reports and medication lists, including laboratory and radiology reports. Customizable, real-time clinical event notifications can help you monitor and manage complex patients and know when they are admitted or discharged from the ER or an inpatient stay, with real-time alerts routed to your email or smart phone.

What is required to become a Healthix Participant?

To become a Healthix Participant:
1. You must use Electronic Medical Records (EMR) and have the ability to send/receive Patient registration and consent information electronically as well the patient clinical updates in C-CDA format.
2. In absence of EMR, Healthix allows flat file integration to enroll the patient demographic, consent and clinical information.
3. A minimum of one provider in your practice must attest to and be paid under the Medicare or Medicaid EHR Incentive Program.
4. You must complete the appropriate Participation Agreement.
5. You must attend a scoping and kick-off meeting as part of your onboarding process.

How do I learn more or opt-in for this service?

Contact the Healthix Business Development Manager at Nanette Brunette, nbrunette@healthix.org, phone # (646) 984-7787.